

ADMINISTRATOR KONSOLE > BENUTZERVERWALTUNG > ACCOUNT RECOVERY

My Account Was Recovered

Ansicht im Hilfezentrum:

<https://bitwarden.com/help/my-account-was-recovered/>

My Account Was Recovered

If you are an organization member whose master password was [reset by an administrator](#), you'll receive an email from Bitwarden to inform you that **your admin has initiated account recovery**. When you receive this email:

1. Reach out to your admin, if they haven't already reached out to you, to obtain your new temporary master password. Use a secure channel like [Bitwarden Send](#) to receive the temporary master password.
2. Log in to the Bitwarden web app using that temporary master password. Before you can access your items, you'll be prompted to set a new master password:



Update master password

Change your master password to complete account recovery.

Current master password (required)



New master password (required)



Important: Your master password cannot be recovered if you forget it! 12 character minimum.

Confirm new master password (required)



Master password hint

If you forget your password, the password hint can be sent to your email. 0/50 character maximum.



Check known data breaches for this password

Change master password

Log out

Update your master password

You are required to update your master password after a reset because a master password should be **strong, memorable**, and something **only you** know.