

PROVIDER PORTAL

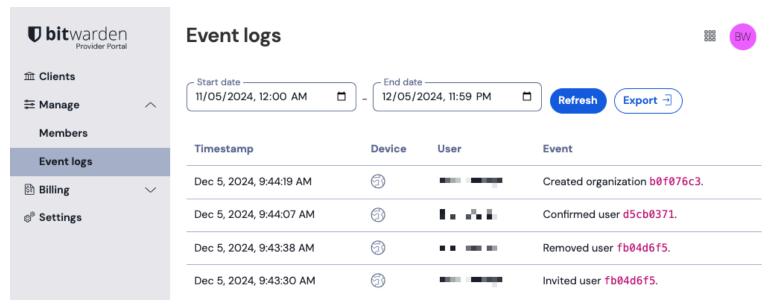
Provider Event Logs



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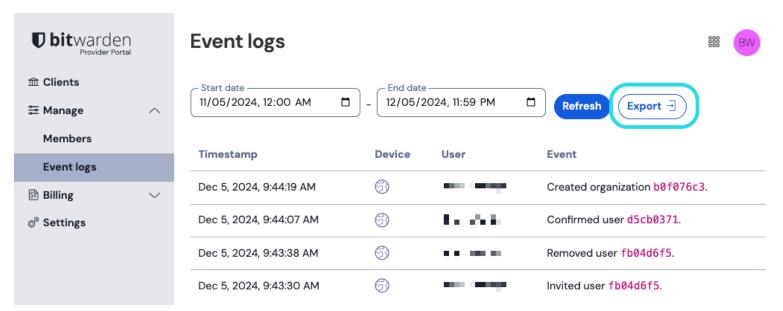
What are event logs?

Event logs are timestamped records of events that occur within your Provider. Event logs for the Provider are accessible only to Provider admins from the **Manage** → **Event logs** view of the Provider Portal:



Provider event logs

Selecting the **Export** button will create a .csv of all events within the specified date range:



Export Provider event logs

Events

Event logs record several different types of events for Providers. The event logs screen captures a **Timestamp** for the event, client app information including the application type and IP (accessed by hovering over the ③ globe icon), the **User** connected to the event, and an **Event**



description. Provider events include:

- Invited user user-identifier
- · Confirmed user user-identifier
- Edited user user-identifier
- · Removed user user-identifier
- · Accessed organization-identifier organization vault.
- · Created organization organization-identifier (triggered when a new organization is created within provider)
- Added organization organization-identifier (triggered when an existing organization is added to provider)
- · Removed organization organization-identifier



Provider events do not currently roll up the events logged for each client organization. Provider users can access organization event logs from the client organization's vault. Learn more.