

Model of the Recommender System for the Selection of Electronic Learning Resources

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Abstract

Expert evaluation of electronic learning resources (ELRs) has been considered, based on the theory of fuzzy logic with the use of the Analytic Hierarchy Process (AHP) method. The concept of fuzzy logic has been used for quantitative evaluation of qualitative data in real decision-making tasks. The development of the recommender system based on fuzzy logic methods for expert evaluation of e-learning resources is proposed, including computer mathematics systems, and making decisions for choosing the most effective resources for use in the learning process. The term of the recommender system for choosing the most effective e-learning resources is considered and analyzed. A scientific publications review was conducted on the problems of expert evaluation, the use of fuzzy logic methods and the use of recommender systems. The general structure of the recommender system along with a description of all subsystems is given. The features of using of fuzzy logic theory in the selection of computer mathematics systems has been considered. The main criteria for evaluating computer mathematics system (CMS) have been presented, and the paired comparison method has been used to calculate the importance of criteria. The process of digital learning objects evaluation using fuzzy logic methods has been described in detail, and the algorithm of this approach has been presented. As a result of the expert assessment, a list of recommended alternatives for e-learning resources that correspond to the specified criteria, has been obtained. The general structure of the recommender system, for selecting digital learning objects, has been presented. Using the UML language, the diagram of options, sequence diagram, and activity diagram of the recommendation system for selecting DLO have been designed. The main stages of user interaction with the recommendation system, which contributes to the choice of digital learning objects, have been described.

Keywords

Computer mathematics systems, recommender system, electronic learning resources (digital learning objects), fuzzy logic, expert evaluation, UML diagrams.

1. Introduction

With the development and spread of e-learning, which occupies an increasingly large part of the educational area year by year, certain requirements for learning content are occurred. The quality of format, presentation and visual representation of such information are relevant issues of digital

MoMLeT+DS 2023: 5th International Workshop on Modern Machine Learning Technologies and Data Science, June 3, 2023, Lviv, Ukraine
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CEUR Workshop Proceedings (CEUR-WS.org)

learning objects and significant aspects of their effectiveness in transferring knowledge from authors to users.

To ensure quality control of the assessment of e-learning resources, it is important to formulate a list of requirements for electronic learning resources, select experts for quality assessment of electronic resources, and conduct expert evaluation of the quality of e-learning resources.

In the past, classical methods of evaluation were based on traditional logic and binary mathematics, but new approaches, such as fuzzy logic, have appeared. The concept of fuzzy logic and fuzzy sets was first introduced by Lotfi A. Zadeh. They represent a mathematical tool that allows mathematical justification of tasks that don't have complete statistics, or need to resolve the problem of reconciling conflicting criteria for determining preferences.

Fuzzy logic makes it possible to widely use expert knowledge in generation of advantages. Based on the fuzzy logic tool it is possible to design decision support systems that can function effectively in conditions where there is information about the studied object that has a qualitative nature.

2. Analysis of literature sources

A large number of domestic and foreign scientists engage the questions of e-learning resources implementation in the learning process. Special attention is paid to the quality of such resources. Researcher Reem Almazayad [19] created an online survey to collect empirical data on quality assurance points in the following areas: infrastructure, institutional vision, development of electronic learning resources, content and learning support.

Based on the quantitative empirical study by Carla Reinken [7], the quality requirements that users place on electronic learning resources are shown. Studies by Mirette Elias [13], Veronica Faggioni and others [4] demonstrate the theoretical basis for evaluating the quality of electronic learning resources by improving the existing quality system, that integrates technologies and methodologies developed for evaluating e-learning resources. Mohammad Reza Tavakoli [14] proposes evaluation and prediction models based on metadata to predict the quality of ELRs. Steven Aguilar's [20] research is aimed at evaluating resources for the transition to online learning, including necessary criteria.

Issues of quality research of software using fuzzy logic are engaged by Cai Yakun, Juan Jyanchan, and others [24]. The presented model is aimed at rapid evaluation of software quality and can accurately display the relationship between internal and external properties of software. Audrey Romero-Pelaez and Renee Solano [5] demonstrate a proposal for developing a prototype that supports the search and selection of electronic learning resources that are appropriate for implementation in educational practice.

The process of evaluating electronic learning resources is a complex procedure that involves functional capabilities analysis, accessibility, architecture, and other criteria. Currently, it is relevant to develop a certain algorithm that contributes to effective evaluation of e-learning resources. The effective option of such algorithm is recommender system.

The most important scientific works in the field of research, development and improvement of recommender systems are works of foreign and domestic scientists, such as: Aurora Esteban, Amelia Zafra [1], Anna Choi [8], Ahmad Sabri [9], Volodymyr Pasichnyk [15,16], Jina Lin [10], Annie Leema [3], Yelizaveta Meleshko [29], Katrien Verbert [2], Kristin Lahud [6], Jiangbo Shu [11], Zhendong Niu [21], and Jiawei Xiong [12].

In the field of educational services using a recommender system, learning resources are selected based on the learning style and knowledge level of students, thereby ensuring the effectiveness of the educational process.

In other words, participants in the educational process can be provided with personalized learning content [10]. Jiangbo Shu and others research [11] demonstrates the use of the recommender system that analyzes the textual data of learning resource using neural network technology and provides learning materials at the appropriate level for the participants of the educational process, combining these materials with their preferences.

Regardless of the application field and implementation specifics, the purpose of the recommendation system is to provide the user with the most relevant information, which can take the form of various products.

«Administrator» is such User who is responsible for setting up the recommender system, managing users, and can receive analytics related to user interaction with the system. The set of use cases are: «Manage users»; «Delete user»; «Add new suggestions of electronic learning resources»; «Manage ELR selection criteria», «See the analytics of system usage»; «Generate report».

Figure 2 shows the sequence diagram of the recommender system for selecting electronic learning resources. First, the user makes a request for a recommendation according to the ELR selection criteria set by him. The controller checks the metadata and descriptions available in the database of e-learning resources, forms a matrix of pairwise comparisons and transforms the data into a fuzzy matrix. Then, the system, that uses fuzzy logic, determines a list of recommended alternatives. Electronic learning resources are recommended to users if they have high indicators according to the specified criteria, in particular, taking into account the importance of the criteria.

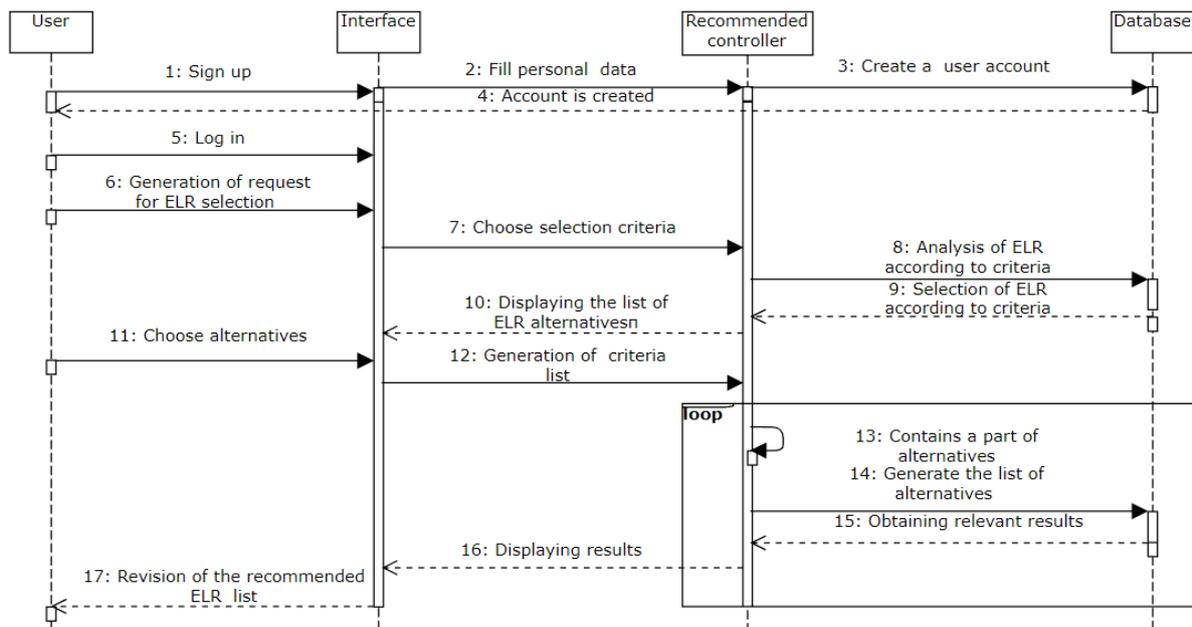


Figure 2: Sequence diagram of the electronic learning resources recommendation system

Figure 3 shows an activity diagram that visualizes the process of use and illustrates the flow of messages from one action to another. It demonstrates the holistic operation of the system. The main purpose of an activity diagram is to show the order of execution, or sequence of actions. At the same time, the activity diagram is necessary in order to describe the operation of the entire system, it shows the transition from one action to another. These actions can be performed by people, software components or computers. The control flow (order of execution) in the activity diagram passes from one operation to another. This flow can be sequential, branched or simultaneous.

After successful authorization in the system, the user will have the following options:

- Create a request for choosing an electronic learning resource (ELR) - specify a list of criteria that the ELR should meet. In this case, a set of alternatives that best meet the specified criteria will be generated.
- View the list of suggested alternatives – a list of proposed ELRs from the highest to the lowest match.
- Evaluation of recommendations – the user evaluates suggested ELRs and generates a proposed list.
- Recommendation selection – the user informs the system of the selected electronic learning resources. In turn, the system provides the user with the necessary content and feedback associated with the chosen activity.

The approach using fuzzy logic is a fuzzy extension of the Analytic Hierarchy Process (AHP) method, which is one of the most commonly used methods for solving decision-making problems with multiple criteria. The AHP method breaks down the problem and uses pairwise comparisons of

all elements and compares criteria or alternatives with respect to the criterion in a natural, pairwise mode.

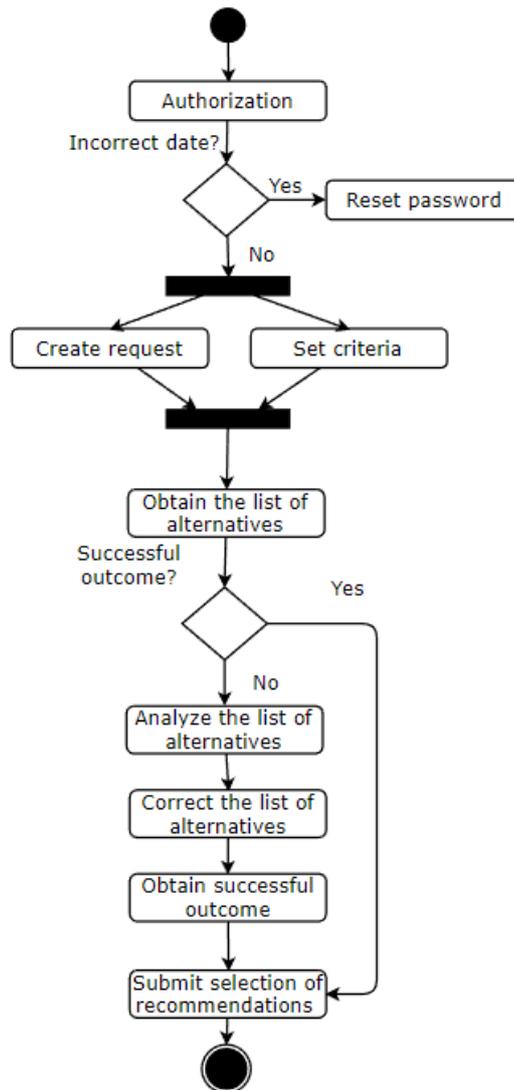


Figure 3: Activity diagram

The process begins with collecting quantitative and qualitative data, as well as linguistic decisions from decision-making experts. Then, the necessary calculations are performed using fuzzy logic methods.

A fuzzy subset \tilde{A} of the universal set U is characterized by a membership function $\mu_A: U \rightarrow [0,1]$, which assigns to each element $u \in U$ a number $\mu_A(u)$ from the interval $[0,1]$, which characterizes the degree of membership of the element u in the subset A . The degree of membership is a number from the range $[0,1]$. An element of the universal set with a higher degree of membership corresponds more to the properties of the fuzzy set.

The carrier of the fuzzy set A is the set of points in U for which the value of $\mu_A(u)$ is positive. The height of the fuzzy set A is the value of $\mu_A(u)$.

The membership function is a function that allows to calculate the degree of membership of any element of the universal set in the fuzzy set.

If the universal set is finite $U = \{u_1, u_2, \dots, u_k\}$, then the fuzzy set \tilde{A} is expressed as follows [26]:

$$\tilde{A} = \sum_{i=1}^k \mu_A(u_i)/u_i.$$

In the case of the continuous set U , the following notation is used:

$$\tilde{A} = \int_{u \in U} \mu_A(u)/u.$$

The set A can be defined by the characteristic function $\varphi_A(u)$, which takes one of two values: 0 – if u doesn't belong to the set ($u \notin A$), and 1 – if it does ($u \in A$). Thus, a crisp set can be considered as a limiting case of a fuzzy set, which membership function acquires only binary values [17].

The practical application of fuzzy set theory involves the existence of membership functions that are described by linguistic terms such as «low», «medium», «high», and others. The task of constructing membership functions is as follows. There are two sets: a set of terms $L = \{l_1, l_2, \dots, l_m\}$ and a universal set $U = \{u_1, u_2, \dots, u_n\}$. A fuzzy set \tilde{l} to specify the linguistic term l_j on the universal set U is defined as [26]:

$$\tilde{l}_j = \left(\frac{\mu_{l_j}(u_1)}{u_1}, \frac{\mu_{l_j}(u_2)}{u_2}, \dots, \frac{\mu_{l_j}(u_n)}{u_n} \right), \quad j = \overline{1, m}.$$

It is necessary to determine the degrees of elements membership of the set U to elements of the set L , that is, to find $\mu_{l_j}(u_i)$ for all $j = \overline{1, m}$ $i = \overline{1, n}$.

There are two methods for constructing membership functions. The first method is based on the statistical processing of decisions made by a group of experts. The second method is based on pairwise comparisons made by a single expert. Analytical expressions are provided for approximating membership functions that are constructed with the help of expert data.

In the first method of constructing membership functions, each expert fills out a questionnaire which indicates his decisions about the presence in the elements u_i ($i = \overline{1, n}$) of properties of the fuzzy set \tilde{l}_j ($j = \overline{1, m}$).

Let K be the number of experts; $b_{j,i}^k$ – the decision of the k -th expert about the presence of properties in the element u_i of the fuzzy set \tilde{l}_j , $k = \overline{1, K}$, $i = \overline{1, n}$, $j = \overline{1, m}$. We assume that expert assessments are binary, i.e., $b_{j,i}^k \in \{0; 1\}$, where 1 indicates the presence in the element u_i properties of the fuzzy set \tilde{l}_j , and 0 indicates their absence. According to the results of the survey, the degrees of membership of the fuzzy set \tilde{l}_j are calculated as follows:

$$\mu_{l_j}(u_i) = \frac{1}{K} \sum_{k=\overline{1, K}} b_{i,j}^k, \quad i = \overline{1, n}. \quad (1)$$

In the construction of the membership function using the second method, for each pair of elements in the universal set, an expert assesses the advantages of one element over the other regarding the properties of the fuzzy set. Such pairwise comparisons can be conveniently represented by the following matrix:

$$A = \begin{matrix} & \begin{matrix} u_1 & u_2 & \dots & u_n \end{matrix} \\ \begin{matrix} u_1 \\ u_2 \\ \dots \\ u_n \end{matrix} & \begin{bmatrix} a_{11} & a_{12} & \dots & a_{1n} \\ a_{21} & a_{22} & \dots & a_{2n} \\ \dots & \dots & \dots & \dots \\ a_{n1} & a_{n2} & \dots & a_{nn} \end{bmatrix} \end{matrix},$$

where a_{ij} is the level of preference of the element u_i over u_j , $i, j = \overline{1, n}$, that is determined by the nine-point Saaty scale:

- 1 – if there is no preference of element u_i over u_j ;
- 3 – if the preference of element u_i over u_j is weak;
- 5 – if the preference of element u_i over u_j is significant;
- 7 – if the preference of element u_i over u_j is obvious;
- 9 – if the preference of element u_i over u_j is absolute;
- 2, 4, 6, 8 – intermediate comparative estimates: 2 – almost weak preference, 4 – almost significant preference, 6 – almost obvious preference, 8 – almost absolute preference.

The pairwise comparison matrix is diagonal ($a_{ij} = 1, i = \overline{1, n}$) and inversely symmetric ($a_{ij} = \frac{1}{a_{ji}}, i, j = \overline{1, n}$).

The degrees of membership are considered equal to the corresponding coordinates of the eigenvector $W = (w_1, w_2, \dots, w_n)^T$ the matrix of pairwise comparisons A :

$$\mu(u_1) = w_i, \quad i = \overline{1, n}. \quad (2)$$

The eigenvector is found from the following system of equations [14]:

$$\begin{cases} AW = \lambda_{max}W, \\ w_1 + w_2 + \dots + w_n = 1, \end{cases} \quad (3)$$

where λ_{max} – the maximum eigenvalue of the matrix A .

If $P = \{P_1, P_2, \dots, P_k\}$ – the set of options that need to be analyzed.

$G = \{G_1, G_2, \dots, G_n\}$ – the set of criteria used to evaluate the options.

The task of multicriteria analysis is to rank elements of the set P according to the criteria from the set G .

Let $\mu_{G_i}(P_j)$ be a number in the range $[0, 1]$, that assesses the variant $P_j \in P$ according to the criterion $G_i \in G$: the larger $\mu_{G_i}(P_j)$, is, the better variant P_j according to criterion $G_i, i = \overline{1, n}, j = \overline{1, k}$. Then, the criterion G_i can be represented as a fuzzy set \tilde{G}_i on the universal set of variants P :

$$G_i = \left\{ \frac{\mu_{G_i}(P_1)}{P_1}, \frac{\mu_{G_i}(P_2)}{P_2}, \dots, \frac{\mu_{G_i}(P_k)}{P_k} \right\}, \quad (4)$$

where $\mu_{G_i}(P_j)$ – is the degree of element P_j membership in the fuzzy set \tilde{G}_i .

Finding the membership degrees of a fuzzy set is conveniently done using the pairwise comparison method to construct a membership function based on pairwise comparisons. Using this method, it is necessary to form pairwise comparison matrices of options for each criterion. The total number of such matrices should be equal to the number of criteria.

The best option is the one that is simultaneously the best according to all criteria. The fuzzy solution \tilde{D} is found as the intersection of criteria [26]:

$$\tilde{D} = \tilde{G}_1 \cap \tilde{G}_2 \cap \dots \cap \tilde{G}_n = \left\{ \frac{\min_{i=\overline{1, n}} \mu_{G_i}(P_1)}{P_1}, \frac{\min_{i=\overline{1, n}} \mu_{G_i}(P_2)}{P_2}, \dots, \frac{\min_{i=\overline{1, n}} \mu_{G_i}(P_k)}{P_k} \right\}. \quad (5)$$

According to the obtained fuzzy set \tilde{D} , the best option should be considered the one with the highest degree of membership.

$$D = \arg \max(\mu_D(P_1), \mu_D(P_2), \dots, \mu_D(P_k)).$$

In case of unevenly important criteria, the degrees of membership of the fuzzy set \tilde{D} can be found as follows:

$$\mu_D(P_j) = \min_{i=\overline{1, n}} (\mu_{G_i}(P_j))^{\alpha_i}, \quad j = \overline{1, k}, \quad (6)$$

where α_i – represents the coefficient of relative importance of the criterion $G_i, \alpha_1 + \alpha_2 + \dots + \alpha_n = 1$.

The exponent α_i in the formula concentrates the fuzzy set \tilde{G}_i according to the importance of criterion G_i . The coefficients of relative importance of criteria will be determined using pairwise comparisons by the Saaty scale [22].

As an example of decision-making in fuzzy conditions using the Bellman-Zadeh scheme, will be considered comparison of four computer mathematics systems (CMSs): GeoGebra, SMathStudio, SageMath, Wolfram Mathematica ($P_1 \div P_4$) for effective use in the mathematical training of IT specialists. For evaluating the Computer Mathematics Systems (CMSs), we will use the following criteria [28]:

- G_1 – interactivity;
- G_2 – multimodality;
- G_3 – modification capability;
- G_4 – cross-platform compatibility;
- G_5 – open source availability;
- G_6 – architecture;
- G_7 – functionality;
- G_8 – number of topics for processing;
- G_9 – relevance to the subject area;
- G_{10} – compliance with the educational standards.

The expert conclusions correspond to the following pairwise comparison matrices:

$$\begin{aligned}
 A(G_1) &= \begin{bmatrix} 1 & 5 & 7 & 1 \\ 1/5 & 1 & 1 & 1/6 \\ 1/7 & 1 & 1 & 1/5 \\ 1 & 6 & 5 & 1 \end{bmatrix}; & A(G_6) &= \begin{bmatrix} 1 & 3 & 2 & 1 \\ 1/3 & 1 & 1 & 1/2 \\ 1/2 & 1 & 1 & 1/2 \\ 1 & 2 & 2 & 1 \end{bmatrix}; \\
 A(G_2) &= \begin{bmatrix} 1 & 7 & 4 & 1 \\ 1/7 & 1 & 2 & 1/7 \\ 1/4 & 1/2 & 1 & 1/5 \\ 1 & 7 & 5 & 1 \end{bmatrix}; & A(G_7) &= \begin{bmatrix} 1 & 6 & 5 & 6 \\ 1/6 & 1 & 2 & 1/8 \\ 1/5 & 1/2 & 1 & 1/7 \\ 1/6 & 8 & 7 & 1 \end{bmatrix}; \\
 A(G_3) &= \begin{bmatrix} 1 & 2 & 1 & 1/7 \\ 1/2 & 1 & 4 & 1/8 \\ 1 & 1/4 & 1 & 1/7 \\ 7 & 8 & 7 & 1 \end{bmatrix}; & A(G_8) &= \begin{bmatrix} 1 & 8 & 8 & 5 \\ 1/8 & 1 & 1 & 1/7 \\ 1/8 & 1 & 1 & 1/8 \\ 1/5 & 7 & 8 & 1 \end{bmatrix}; \\
 A(G_4) &= \begin{bmatrix} 1 & 3 & 3 & 1 \\ 1/3 & 1 & 1/2 & 1/3 \\ 1/3 & 2 & 1 & 1/3 \\ 1 & 2 & 3 & 1 \end{bmatrix}; & A(G_9) &= \begin{bmatrix} 1 & 2 & 2 & 1 \\ 1/2 & 1 & 1 & 1/2 \\ 1/2 & 1 & 1 & 1/2 \\ 1 & 2 & 2 & 1 \end{bmatrix}; \\
 A(G_5) &= \begin{bmatrix} 1/2 & 1 & 1 & 1/2 \\ 1/3 & 1 & 1 & 1/3 \\ 1 & 2 & 3 & 1 \end{bmatrix}; & A(G_{10}) &= \begin{bmatrix} 1 & 4 & 2 & 1 \\ 1/4 & 1 & 2 & 1/2 \\ 1/2 & 1/2 & 1 & 1/2 \\ 1 & 2 & 2 & 1 \end{bmatrix}.
 \end{aligned} \tag{7}$$

Each matrix has six elements that correspond to pairwise comparisons from the table. Other elements are found, taking into account that the pairwise comparison matrix is diagonal and inversely symmetric.

Applying formulas (2) and (3) to the pairwise comparison matrices (7), we obtain the following fuzzy sets:

$$\begin{aligned}
 \tilde{G}_1 &= \left\{ \frac{0,43}{P_1}, \frac{0,08}{P_2}, \frac{0,07}{P_3}, \frac{0,42}{P_4} \right\}; & \tilde{G}_2 &= \left\{ \frac{0,42}{P_1}, \frac{0,06}{P_2}, \frac{0,08}{P_3}, \frac{0,43}{P_4} \right\}; \\
 \tilde{G}_3 &= \left\{ \frac{0,11}{P_1}, \frac{0,09}{P_2}, \frac{0,07}{P_3}, \frac{0,71}{P_4} \right\}; & \tilde{G}_4 &= \left\{ \frac{0,38}{P_1}, \frac{0,11}{P_2}, \frac{0,13}{P_3}, \frac{0,38}{P_4} \right\}; \\
 \tilde{G}_5 &= \left\{ \frac{0,35}{P_1}, \frac{0,17}{P_2}, \frac{0,13}{P_3}, \frac{0,35}{P_4} \right\}; & \tilde{G}_6 &= \left\{ \frac{0,35}{P_1}, \frac{0,14}{P_2}, \frac{0,17}{P_3}, \frac{0,33}{P_4} \right\}; \\
 \tilde{G}_7 &= \left\{ \frac{0,65}{P_1}, \frac{0,06}{P_2}, \frac{0,07}{P_3}, \frac{0,14}{P_4} \right\}; & \tilde{G}_8 &= \left\{ \frac{0,69}{P_1}, \frac{0,06}{P_2}, \frac{0,06}{P_3}, \frac{0,16}{P_4} \right\}; \\
 \tilde{G}_9 &= \left\{ \frac{0,33}{P_1}, \frac{0,17}{P_2}, \frac{0,17}{P_3}, \frac{0,33}{P_4} \right\}; & \tilde{G}_{10} &= \left\{ \frac{0,36}{P_1}, \frac{0,13}{P_2}, \frac{0,14}{P_3}, \frac{0,33}{P_4} \right\}.
 \end{aligned} \tag{8}$$

According to (8) follows, that CMS P_1 is better according to the criteria $G_1, G_2, G_4, G_5, G_6-G_{10}$; CMS P_4 – according to criteria G_1-G_6, G_9, G_{10} . Therefore the choice of CMS will depend on the importance of the criteria.

To calculate the coefficients of relative importance of criteria, we will use the expert pairwise comparison method. The following pairwise comparison matrix corresponds to expert judgments:

$$A = \begin{bmatrix} 1 & 1 & 1/4 & 1/2 & 1/5 & 1/3 & 1/8 & 1/6 & 1/8 & 1/4 \\ 1 & 1 & 1/3 & 1 & 1/4 & 1/2 & 1/7 & 1/5 & 1/7 & 1/3 \\ 4 & 3 & 1 & 2 & 1 & 1 & 1/4 & 1/2 & 1/4 & 1 \\ 2 & 1 & 1/2 & 1 & 1/3 & 1 & 1/6 & 1/4 & 1/6 & 1/2 \\ 5 & 4 & 1 & 3 & 1 & 2 & 1/3 & 1 & 1/3 & 1 \\ 3 & 2 & 1 & 1 & 1/2 & 1 & 1/5 & 1/3 & 1/5 & 1 \\ 8 & 7 & 4 & 6 & 3 & 5 & 1 & 2 & 1 & 4 \\ 6 & 5 & 2 & 4 & 1 & 3 & 1/2 & 1 & 1/2 & 2 \\ 8 & 7 & 4 & 6 & 3 & 5 & 1 & 2 & 1 & 4 \\ 4 & 3 & 1 & 2 & 1 & 1 & 1/4 & 1/2 & 1/4 & 1 \end{bmatrix}.$$

Using formulas (2) and (3), we can calculate the coefficients of relative importance of criteria G_1, G_2, \dots, G_{10} : $\alpha_1 = 0,02$; $\alpha_2 = 0,03$; $\alpha_3 = 0,07$; $\alpha_4 = 0,04$; $\alpha_5 = 0,09$; $\alpha_6 = 0,05$; $\alpha_7 = 0,25$; $\alpha_8 = 0,13$; $\alpha_9 = 0,25$; $\alpha_{10} = 0,07$, that means the highest importance for decision-making is given to functionality (G_7), the number of topics for processing (G_8), and relevance to the subject area (G_9).

Using formula (6), we obtain the following fuzzy sets:

$$\begin{aligned} \tilde{G}_1^{\alpha_1} &= \left\{ \frac{0,43^{0,02}}{P_1}, \frac{0,08^{0,02}}{P_2}, \frac{0,07^{0,02}}{P_3}, \frac{0,42^{0,02}}{P_4} \right\} = \left\{ \frac{0,983}{P_1}, \frac{0,951}{P_2}, \frac{0,948}{P_3}, \frac{0,983}{P_4} \right\}; \\ \tilde{G}_2^{\alpha_2} &= \left\{ \frac{0,42^{0,03}}{P_1}, \frac{0,06^{0,03}}{P_2}, \frac{0,08^{0,03}}{P_3}, \frac{0,43^{0,03}}{P_4} \right\} = \left\{ \frac{0,974}{P_1}, \frac{0,919}{P_2}, \frac{0,927}{P_3}, \frac{0,975}{P_4} \right\}; \\ \tilde{G}_3^{\alpha_3} &= \left\{ \frac{0,11^{0,07}}{P_1}, \frac{0,09^{0,07}}{P_2}, \frac{0,07^{0,07}}{P_3}, \frac{0,71^{0,07}}{P_4} \right\} = \left\{ \frac{0,857}{P_1}, \frac{0,845}{P_2}, \frac{0,830}{P_3}, \frac{0,976}{P_4} \right\}; \\ \tilde{G}_4^{\alpha_4} &= \left\{ \frac{0,38^{0,04}}{P_1}, \frac{0,11^{0,04}}{P_2}, \frac{0,13^{0,04}}{P_3}, \frac{0,38^{0,04}}{P_4} \right\} = \left\{ \frac{0,962}{P_1}, \frac{0,915}{P_2}, \frac{0,922}{P_3}, \frac{0,962}{P_4} \right\}; \\ \tilde{G}_5^{\alpha_5} &= \left\{ \frac{0,35^{0,09}}{P_1}, \frac{0,17^{0,09}}{P_2}, \frac{0,13^{0,09}}{P_3}, \frac{0,35^{0,09}}{P_4} \right\} = \left\{ \frac{0,910}{P_1}, \frac{0,853}{P_2}, \frac{0,832}{P_3}, \frac{0,910}{P_4} \right\}; \\ \tilde{G}_6^{\alpha_6} &= \left\{ \frac{0,35^{0,05}}{P_1}, \frac{0,14^{0,05}}{P_2}, \frac{0,17^{0,05}}{P_3}, \frac{0,33^{0,05}}{P_4} \right\} = \left\{ \frac{0,949}{P_1}, \frac{0,906}{P_2}, \frac{0,915}{P_3}, \frac{0,946}{P_4} \right\}; \\ \tilde{G}_7^{\alpha_7} &= \left\{ \frac{0,65^{0,25}}{P_1}, \frac{0,06^{0,25}}{P_2}, \frac{0,07^{0,25}}{P_3}, \frac{0,14^{0,25}}{P_4} \right\} = \left\{ \frac{0,898}{P_1}, \frac{0,495}{P_2}, \frac{0,514}{P_3}, \frac{0,612}{P_4} \right\}; \\ \tilde{G}_8^{\alpha_8} &= \left\{ \frac{0,69^{0,13}}{P_1}, \frac{0,06^{0,13}}{P_2}, \frac{0,06^{0,13}}{P_3}, \frac{0,16^{0,13}}{P_4} \right\} = \left\{ \frac{0,953}{P_1}, \frac{0,694}{P_2}, \frac{0,694}{P_3}, \frac{0,788}{P_4} \right\}; \\ \tilde{G}_9^{\alpha_9} &= \left\{ \frac{0,33^{0,25}}{P_1}, \frac{0,17^{0,25}}{P_2}, \frac{0,17^{0,25}}{P_3}, \frac{0,33^{0,25}}{P_4} \right\} = \left\{ \frac{0,758}{P_1}, \frac{0,642}{P_2}, \frac{0,642}{P_3}, \frac{0,758}{P_4} \right\}; \\ \tilde{G}_{10}^{\alpha_{10}} &= \left\{ \frac{0,36^{0,07}}{P_1}, \frac{0,13^{0,07}}{P_2}, \frac{0,14^{0,07}}{P_3}, \frac{0,33^{0,07}}{P_4} \right\} = \left\{ \frac{0,931}{P_1}, \frac{0,867}{P_2}, \frac{0,871}{P_3}, \frac{0,925}{P_4} \right\}. \end{aligned}$$

The intersection of these fuzzy sets gives the following degrees of membership for the fuzzy decision \tilde{D} :

$$\mu_D(P_1) = \min(0,983; 0,974; 0,857; 0,962; 0,910; 0,949; 0,898; 0,953; 0,758; 0,931) = 0,758;$$

$$\mu_D(P_2) = \min(0,951; 0,919; 0,845; 0,915; 0,853; 0,906; 0,495; 0,694; 0,642; 0,867) = 0,495;$$

$$\mu_D(P_3) = \min(0,948; 0,927; 0,830; 0,922; 0,832; 0,915; 0,514; 0,694; 0,642; 0,871) = 0,514;$$

$$\mu_D(P_4) = \min(0,983; 0,975; 0,976; 0,962; 0,910; 0,946; 0,612; 0,788; 0,758; 0,925) = 0,612.$$

As a result, we obtain a fuzzy set

$$\tilde{D} = \left\{ \frac{0,758}{P_1}, \frac{0,495}{P_2}, \frac{0,514}{P_3}, \frac{0,612}{P_4} \right\}.$$

which indicates the superiority of CMS P_1 which indicates the superiority of SCM P_1 over others. Thus, SCM P_1 is better than the others, which simultaneously satisfy all criteria, taking into account their importance. Fuzzy sets, that show how fully the CMS $P_1 \div P_4$ meet the criteria $G_1 \div G_{10}$, are written as follows:

$$\begin{aligned} \tilde{P}_1 &= \left\{ \frac{0,983}{G_1}, \frac{0,974}{G_2}, \frac{0,857}{G_3}, \frac{0,962}{G_4}, \frac{0,910}{G_5}, \frac{0,949}{G_6}, \frac{0,898}{G_7}, \frac{0,953}{G_8}, \frac{0,758}{G_9}, \frac{0,931}{G_{10}} \right\}; \\ \tilde{P}_2 &= \left\{ \frac{0,951}{G_1}, \frac{0,919}{G_2}, \frac{0,845}{G_3}, \frac{0,915}{G_4}, \frac{0,853}{G_5}, \frac{0,906}{G_6}, \frac{0,495}{G_7}, \frac{0,694}{G_8}, \frac{0,642}{G_9}, \frac{0,867}{G_{10}} \right\}; \\ \tilde{P}_3 &= \left\{ \frac{0,948}{G_1}, \frac{0,927}{G_2}, \frac{0,830}{G_3}, \frac{0,922}{G_4}, \frac{0,832}{G_5}, \frac{0,915}{G_6}, \frac{0,514}{G_7}, \frac{0,694}{G_8}, \frac{0,642}{G_9}, \frac{0,871}{G_{10}} \right\}; \\ \tilde{P}_4 &= \left\{ \frac{0,983}{G_1}, \frac{0,975}{G_2}, \frac{0,976}{G_3}, \frac{0,962}{G_4}, \frac{0,910}{G_5}, \frac{0,946}{G_6}, \frac{0,612}{G_7}, \frac{0,788}{G_8}, \frac{0,758}{G_9}, \frac{0,925}{G_{10}} \right\} \end{aligned}$$

The recommended CMS according to criteria $G_1 \div G_{10}$. is shown in Figure 4. This CMS was obtained by calculating the unfilled area of a circle, that is, the part of the ELR quality that still needs to be achieved for its one hundred percent completeness [25].

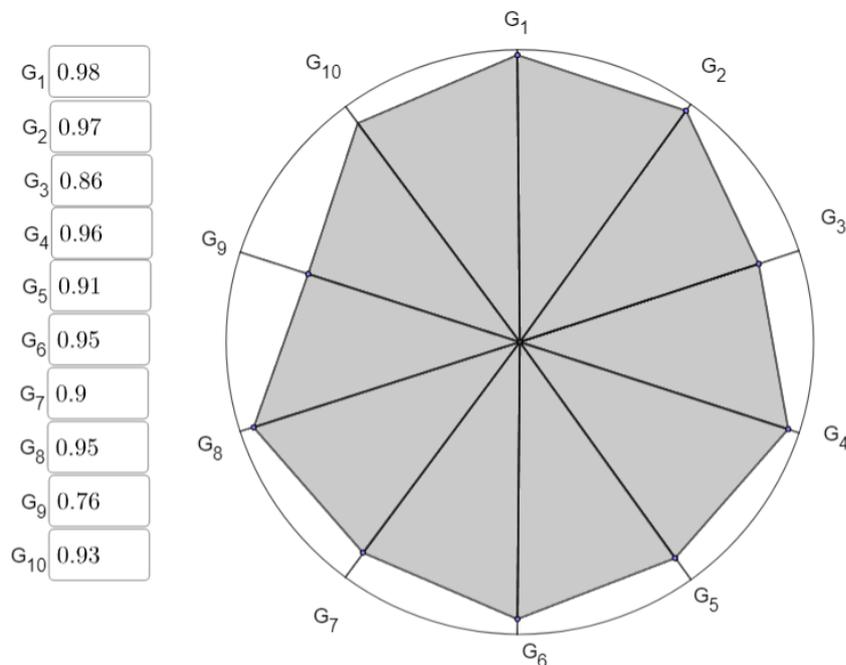


Figure 4: CMS GeoGebra taking into account the importance of criteria $G_1 \div G_{10}$

Based on the conducted research, a list of recommended CMSs has been obtained in the following sequence: GeoGebra, Wolfram Mathematica, SMathStudio, SageMath. According to the research, the recommender system will suggest alternative CMS in such sequence that corresponds to the criteria mentioned above. The main task of the recommender system is to provide personalized recommendations to the user, taking into account their preferences while is choosing electronic learning resources.

4. Conclusions

As a result of the study, a recommendation system that generates recommendations based on fuzzy logic methods for expert evaluation of electronic training resources including computer mathematics systems is obtained. This system could be used for choosing alternatives to choose the most effective ELR for use in the learning process. The process of selecting ELRs is based on fuzzy logic theory using the Analytic Hierarchy Process method. A methodology has been developed for working with

qualitative and quantitative criteria in conditions of uncertainty. The applicability of these methods is illustrated by the example of the problem of choosing electronic learning resources.

The analysis of recommender systems led to the introduction of the concept of that generates recommendation system for choosing the most effective electronic learning resources. Through expert evaluation of electronic learning resources, using fuzzy logic methods, a list of recommended resources, that meet specified criteria, was obtained. The results show that the use of the demonstrated recommendation system is an effective means of decision support for selecting electronic learning resources.

5. References

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