



DELIVERING VALUE IN THREE KEY AREAS



Risk Management

- Protect Data
- Reduce PC losses



IT Operations

- Efficient asset management
- Reduce tickets and PC remediations



User experience

- Quickly locate lost PC
- Reduce stress and anxiety

HP Protect and Trace with Wolf Connect¹

Maximize PC fleet utility. Prevent data loss.

Solution Overview

Today's hybrid work world has made managing and securing a fleet of PCs harder than ever. HP Protect and Trace with Wolf Connect helps by allowing IT to manage and protect remote PCs, even when disconnected from the Internet or powered down.

The ability to interact with offline or powered-down PCs helps organizations better manage their fleet, gain tighter control of their data, and improve user experience.

How it works

HP Protect and Trace with Wolf Connect uses cellular technology that provides global coverage through a unique HP service, allowing IT to find, lock and erase PCs around the world even if it is turned off.^{1,3}



Locate a PC
in real time



Lock a PC to prevent
unauthorized access



Erase PC disks
to keep data safe

The HP Difference: Wolf Connect

The Problem

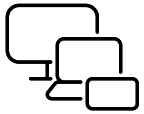
Virtually all PC management offerings will NOT work if the PC is powered down, disconnected from the Internet, or unable to boot the Operating System.



The Solution

Using low-bandwidth, low-power cellular technology and unique HP PC hardware, Wolf Connect provides a highly resilient remote connection to PCs even if disconnected from the Internet or powered down.³

Driving business outcomes across Finance, Operations and Security



Asset Management

Maintain tighter control over PC fleet to decrease cost, including for temporary staff.



Data Security

Secure data from unauthorized access.



Financial Risk Management

Decrease risk of equipment loss for as-a-service or leasing.



Find my PC

Assist users whose PC has been lost or stolen.



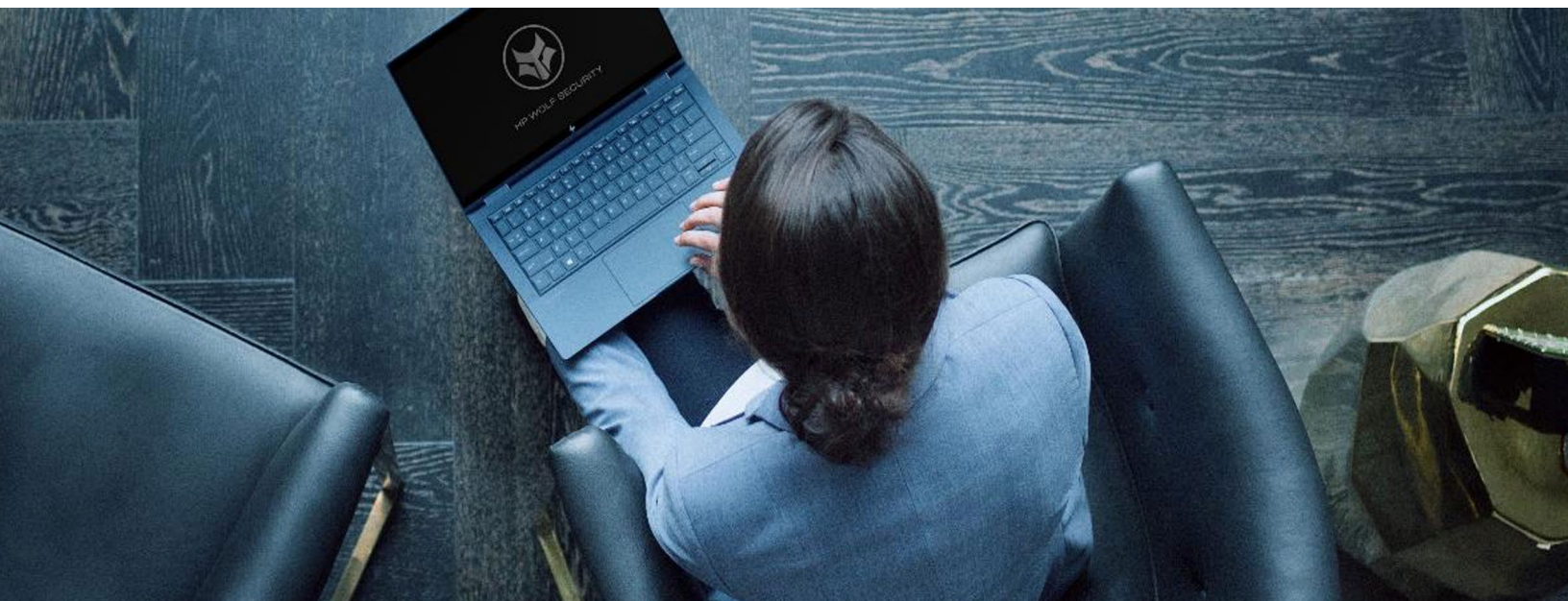
Dynamic Provisioning

Purchase the narrowband card with the PCs in an inactive state and activate as needed.⁵

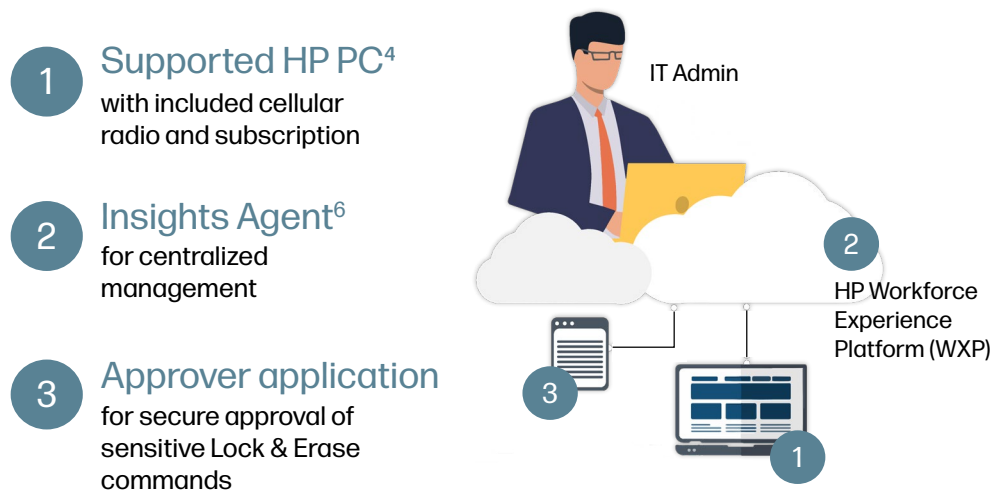


Audit & Compliance

Efficiently satisfy data and asset management controls.



Protect & Trace with Wolf Connect architecture includes 3 components:



HP Protect and Trace with Wolf Connect must be purchased at the point of sale on select HP commercial G10 and higher laptops and mobile workstation devices.⁴ The offering supports two cellular radio options:

- 1 WWAN – Mobile broadband card that supports Wolf Connect during its subscription term. Internet service for devices with 4G LTE and 5G modules is not included and must be purchased separately.
- 2 MNB – Lower cost mobile narrowband card supports Wolf Connect during its subscription term.²

HP Protect and Trace with Wolf Connect includes a subscription for a unique HP cellular service providing global cellular coverage.³ A PC fleet with a mix of both cellular card options is supported.



Unified Management Streamlines Operations

Protect & Trace with Wolf Connect leverages HP Insights Agent and includes Workforce Experience Platform Starter and can also provide a single console for unified fleet management.⁶



Advanced Security Measure

The included Approver application provides enhanced security and separation of duties.

Lock and Erase commands are requested by the IT Administrator, but must be approved by one or more approver staff. Advanced threshold cryptography is used for added protection.

By splitting responsibilities and key material across multiple devices and staff, the risk of accidental or malicious compromise is vastly reduced.

Visit the following links to learn more about additional [Technical Requirements](#), [Countries Supported](#), supported HP Platforms, Use Authorizations, and the Terms of Service.

1. HP Protect & Trace with Wolf Connect requires Internet access and downloading of the HP Insights Agent for Windows at <https://admin.hp.com/software>. The agent collects telemetry and analytics around devices and applications that integrate into the Workforce Experience platform. Internet access with connection to the Workforce Experience platform is required.

2. Products with only an MNB card support Wolf Connect service through the subscription term, but do not support mobile broadband use.

3. Wolf Connect Service not available in all countries. Other restrictions and limitations apply, please see <https://www.hpwolf.com/en/legal/ptwc/countries> or complete details and requirements.

4. For a list of platform SKUs available with HP Protect & Trace with Wolf Connect, see <https://www.hpwolf.com/en/legal/ptwc/platforms>.

5. Dynamic Provisioning requires commercial HP G10 or higher with a mobile narrowband card, 4G LTE or 5G module. Wolf Connect licenses can be purchased through your HP sales rep or HP authorized reseller.

6. The Workforce Experience Platform (WXP) is available in various tiers and with optional add-on solutions in various term licenses. WXP is for commercial customers and some features and capabilities may require additional purchases of HP services and/or commercial hardware capable of supporting the HP Insights agent for Windows, Mac, & Android.

Wolf Connect requires the HP Insights agent Workforce Experience Platform requires an HP Insights agent for Windows, Mac & Android, available for download at <http://workforcexperience.hp.com/software>. For full systems requirements and services that require the agent, please visit <http://workforcexperience.hp.com/requirements>. The agent collects telemetry and analytics around devices and applications that integrate into the Workforce Experience Platform and is not sold as a standalone service. Internet access with connections to the Workforce Experience Platform is required.

